

Overseas Pakistanis Facilitation Desk at Police Stations:

A facilitation desk for overseas Pakistanis has been established in collaboration with Islamabad Police at Islamabad Police Citizen Service Center, F-6/1, Islamabad for early resolution of the complaints of overseas Pakistanis and their families.



Eye Healthcare Services:

OPF operates an eye hospital in D.G. Khan to improve eye health and provide vital eye care and treatment services.



Reintegration of Returning Migrants:

Pakistani-German Facilitation & Reintegration Center (PGFRC) has been established to support returning Pakistanis for their reintegration in Pakistan. Under PGFRC structured intervention to transfer maximum advantage to returning migrants by empowering them with means for sustainable start-up support in the shape of in-kind trade-specific assistance for their reintegration needs.



OPF - NADRA Swift Centre:

OPF-NADRA Swift Center at OPF Head Office, Islamabad provides exclusive services to overseas Pakistanis and their families for issuance of NICOP/CNIC and related services offered by NADRA.

Phone: 0092-51-90392920

OPF-DGI&P MRP Facilitation Centre for Overseas Pakistanis:

Establishment of a Machine-Readable Passport (MRP) facility in collaboration with the Directorate General of Immigration & Passport (DGIP), for the overseas Pakistanis and their dependents at OPF Head Office, Islamabad.

Phone: 0092-51-9048279

Contact Us:

OPF Head Office:

Address: OPF Head Office Building Shahr-e-Jamhuriat, Sector G-5/2, Islamabad,
Phone: +92-51-9203267, +92-51-9048320

OPF Regional Offices:

Regional Office Lahore:

Address: OPF Regional Office I-M, Gullberg-III, Lahore
Phone: +92-42-99333100, +92-42-99333101
Email: lahoreopf1@gmail.com
Email: punjab@opf.org.pk

Regional Office Karachi:

Address: 2/A-20, Block 6, PECHS, Near Bank Al-Habib, Main Shahr-e-Faisal, Karachi.
Phone: +92-21-34534868
Email: sindh@opf.org.pk, opf_khi@hotmail.com

Regional Office Peshawar:

Address: OPF Regional Office, Plot No. 33, Sector B-1 Phase-V, (Near National Bank, Hayatabad Branch), Hayatabad, Peshawar, Phone: +92-91-9217215
Email: kpk@opf.org.pk

Regional Office Quetta:

Address: House No. 1-A, Block # 4, Satellite Town, Quetta
Phone: +92-81-9211178
Email: opfqta@gmail.com

Regional Office Multan:

Address: Shama Plaza 123/ABC 2nd Floor Old Bahawalpur Road, Nishtar Chowk, Multan
Phone: +92-61-9200707 | Email: multan@opf.org.pk

Regional Office Mirpur:

Address: OPF Regional Office, OPF Housing Scheme Phase-III, Chittarpuri, Mirpur (AJ & K)
Phone: +92-5827-920470, 92-5827-920469
Email: mirpur@opf.org.pk



Overseas Pakistanis Foundation (OPF) was established in March 1979 under the Emigration Ordinance 1979. The mandate of OPF covers its registered members working abroad and their families in Pakistan including Azad Jammu & Kashmir. Since its inception, OPF has launched various schemes/projects for the betterment of overseas Pakistanis.

Welfare & Services Division is committed to render better & improved services by providing relief to overseas Pakistanis and their dependents in the redressal of their grievances, early settlement of death & disability compensation cases, facilitation of incoming & outgoing overseas Pakistanis at all international airports, financial assistance to the families of deceased and destitute overseas Pakistanis.

OPF Membership:

In order to avail the services, it is mandatory to become a member of OPF.

- All nationals of Pakistani origin living abroad, and 18 years of age are eligible for the membership of Overseas Pakistanis Foundation subject to requisite conditions.
- Quick link:** (<https://www.opf.org.pk/opf-membership/>)
- Phone:** 0092-51-9048288, 0092-51-9048289, 0092-519048292
- Email:** regn@opf.org.pk



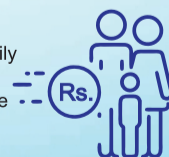
Welfare Services:

The following Privileges/Facilitation are provided by OPF to overseas Pakistanis and their dependents.



Financial Aid Scheme:

- Financial assistance is provided to the destitute families of overseas Pakistanis in the event of the death or disability of an overseas Pakistani. An amount of **Rs. 400,000/-** for death cases and **Rs. 300,000/-** in the case of disability as a one-time grant (**The scheme is meant for registered members of OPF**).
- Funeral grant of **Rs. 25,000/-** to the family of those overseas Pakistanis who died abroad. The said grant will be paid to the destitute and needy families of the deceased within one month of transportation of the dead body to Pakistan.
- Quick link:** (<https://www.opf.org.pk/financial-assistance/>)
- Phone:** 0092-51-9048313, 0092-51-9048309, 0092-51-9048302



Dues Compensation:

- OPF processes the dues/death/compensation cases of deceased and repatriated overseas Pakistanis with their Overseas Employer through the Pak Mission of host countries and disburses the recovered amount amongst legal heirs through a proper procedure.
- Quick link:** (<https://www.opf.org.pk/foreign-employment-dues-compensation/>)
- Phone:** 0092-51-9048303, 0092-51-9048304, 0092-51-9048308
- Email:** dues@opf.org.pk



Complaint Cell:

- A complaint cell has been established in OPF to expeditiously process the complaints of overseas Pakistanis. The Online Complaint Management System and Pakistan's Citizen Portal of the PM office are all being managed efficiently by OPF to resolve complaints.
- Quick links:** (<https://opf.pitb.gov.pk/index.php/>), (<https://web.citizenportal.gov.pk/>)
- Phone:** 0092-51-9048307, 0092-051-9048300, 0092-51-9048312
- Email:** complaints@opf.org.pk



24/7 Complaint Monitoring Cell:

- In order to enhance support for overseas Pakistanis (OPs) and their dependents, the Welfare & Services Division at the OPF Head Office has established a dedicated 24/7 Complaint Monitoring Cell. This cell is designed to provide round-the-clock assistance and support.
- UAN (Universal Access Number):** 00-92-51-111-040-040
- WhatsApp Numbers:** 00-92-301-9872195 and 00-92-306-0329901



Jail / Whereabouts / Repatriation Section:

- Jail / Whereabouts Section coordinates with Pak Missions abroad for the release and tracing of overseas Pakistanis detained/missing in foreign countries. After receiving an application from legal heirs/family the section engages with relevant Pak Mission abroad for their early release and subsequent repatriation to Pakistan.
- The repatriation Section is established to deal with crises / unforeseen circumstances or evacuation/repatriation of overseas Pakistanis in coordination with the Pak Mission from host countries.
- Phone:** 0092-51-9048305, 0092-51-9048240
- Email:** jail@opf.org.pk



Free Ambulance Service:

- OPF arranges the transportation of the deceased from abroad to Pakistan, guides the next of kin in the preparation of documents, and forwards these documents to the Pak Missions immediately to ensure speedy transportation of the deceased.
- OPF also extends the all-possible help and provides free ambulance service to deceased/disabled/critically ill overseas Pakistanis from the airport to their native towns/villages free of cost.
- Quick link:** (<https://www.opf.org.pk/services/ambulance-service/>).
- Phone:** 0092-51-9048305, 0092-51-9048310
- Email:** jail@opf.org.pk



Airport Facilitation Services:

- One Window Facilitation Desks (OWFDs) at all major International Airports in Pakistan are established to facilitate overseas Pakistanis. Necessary assistance is provided to overseas Pakistanis at the time of their arrival and departure.

